



Volunteer Role Descriptions

Our Lifeline drop-in centre offers immediate support for people who are homeless, vulnerably housed or those experiencing complex problems, such as financial insecurity or drug and alcohol addiction. It is a place of refuge, providing a warm, safe and welcoming space with hot drinks, emergency food, clothing, toiletries, and a shower and wash facilities. Our staff also work one-to-one with people to help them move on from crisis to independence.

We are based at the Friends Meeting House, York Street. Opening hours: Monday – Friday 1.30pm to 3.30pm.

Befriender – Tuesdays 1.30 – 3.30pm

This role involves chatting to visitors who would like company. Helping to provide a welcoming atmosphere and a friendly listening ear is always essential. If you have experience working with people who are homeless or experiencing mental health issues this would be a particularly advantage. However anyone with a compassionate and non-judgemental attitude would suit this role.

Food Distribution – Wednesdays & Thursdays 1 – 4pm

We need help managing the food desk. You will be giving out emergency food parcels and issuing foodbank vouchers where appropriate. Keeping records of what is being given out and a friendly and approachable attitude is needed for this role. Training will be provided.

General Help

If you can commit to a long-term involvement with us, we can always use extra help. Tasks would include helping to open the centre by putting out furniture and cleaning up at the end. Talking to visitors and assisting with the running of any activities. Other tasks as required.

**For more information about these roles and to express interest please contact
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